



Cash flow management. Solved.

MOBILE APP

RECEIPT MOBILE APP PAYMENT

INTEGRATED USER GUIDE

What are MOBILE APP transactions?

- Receipt payment using a mobile device with mobile app installed and bank card linked on app.
- Mobile apps accepted on Nexion are SnapScan, Zapper, Masterpass, Scan to Pay, or Payflex.

When to use it?

- Use as a contactless payment option.
- When a card is not present.

- ❖ For online web payments – see payment links: <https://www.nexion.co.za/wp-content/uploads/2020/06/Web-Link-Standalone-User-Guide-FINAL-v20210312.pdf>

INITIATE TRANSACTION FROM BILLING SYSTEM

- Select RECORD PAYMENT process on billing system.
- When asked to select payment type select CARD option.
- Select TODAY'S DATE for recon purposes.

❖ See below billing system demos for quick reference:

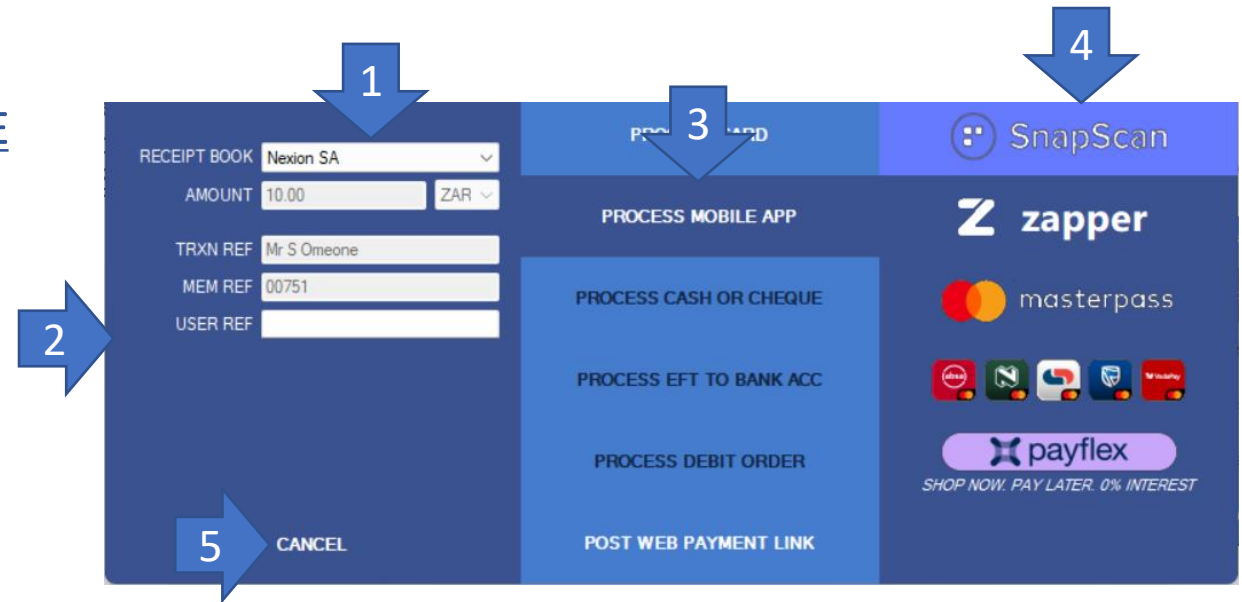
- **Eminance** – <https://www.nexion.co.za/wp-content/uploads/2014/10/Eminance-Integration-Trxn-Demo.pdf>
- **GoodX** – <https://www.nexion.co.za/wp-content/uploads/2014/10/GoodX-Integration-Trxn-Demo.pdf>
- **Elixir** – <https://www.nexion.co.za/wp-content/uploads/2014/10/Elixir-Integration-Trxn-Demo.pdf>
- **VeriClaim** – <https://www.nexion.co.za/wp-content/uploads/2014/10/Verclaim-Integration-Trxn-Demo.pdf>
- **Mededi** - <https://www.nexion.co.za/wp-content/uploads/2014/10/MedEDi-Integration-Trxn-Demo.pdf>



SELECT MOBILE APP TO RECEIPT PAYMENT

1. Select which RECEIPT BOOK payment need to be recorded on.
2. For integrated transactions your billing system will prepopulate amount and reference fields. To manually add additional references use USER REF.
3. To receipt mobile app payment, select PROCESS MOBILE APP.
4. Select which mobile app you need QR code for.
5. To cancel transaction, select CANCEL.

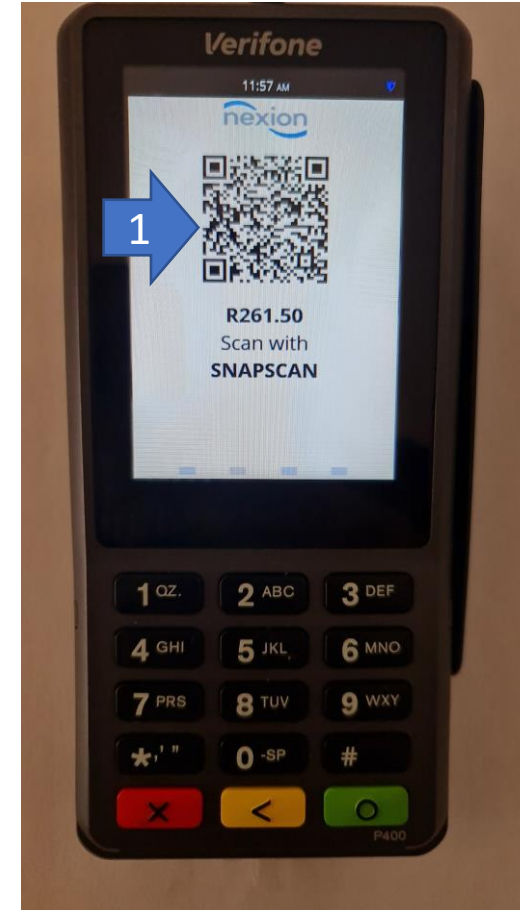
- Alternatively select PROCESS CARD and select SCAN MOBILE APP to select mobile app options.
- Confirm with cardholder which MOBILE APP tab to select when processing payment.



NEXION WILL GENERATE QR CODE TO SCAN ON CARD TERMINAL SCREEN

1. Scan QR code from card terminal screen.

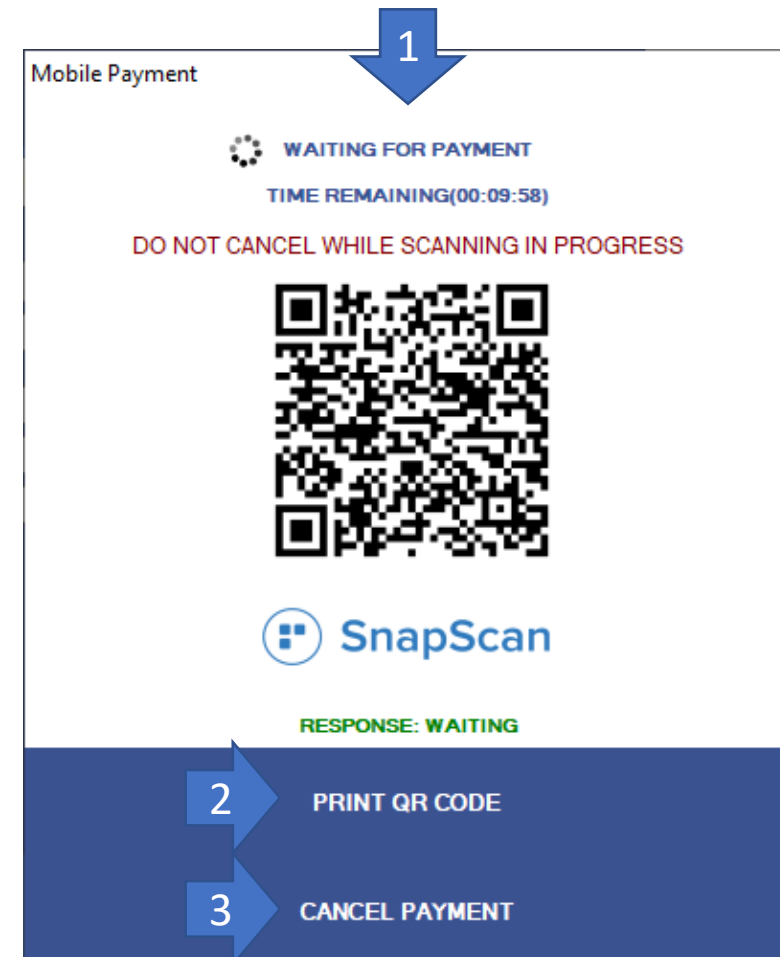
➤ Mobile app accepted on Nexion are SnapScan, Zapper, Masterpass, Scan to Pay, and Payflex.



NEXION WILL GENERATE QR CODE FOR SCANNING

1. Scan app related QR code from card terminal screen, PC screen or from printed QR code receipt.
2. Print QR code if not able to scan from card terminal or PC screen.
3. To cancel payment, select CANCEL PAYMENT.

➤ Transaction remains active for 10 minutes to be completed within required time limit.



NEXION WILL PRINT RECEIPT AFTER PAYMENT ATTEMPT : SUCCESSFUL RECEIPT

1. Copy of receipt will show on PC screen and print depending on receipt settings. See link below.
2. Receipt will show successful transaction message.
3. To email copy of receipt, select **EMAIL RECEIPT** and enter email address. Multiple email addresses can be used separated with a comma with no spaces between email addresses.
4. To print a copy of original receipt, select **REPRINT RECEIPT**.
5. To complete transaction and post payment to billing system, select **COMPLETE RECEIPT**.

❖ For receipt settings. See link:
<https://www.nexion.co.za/resource/%e2%80%a2-printer/>

nxAg 2.11.3

EMAIL RECEIPT	REPRINT RECEIPT	COMPLETE RECEIPT	TRY AGAIN
---------------	-----------------	------------------	-----------

2 Successful Online Transaction

Nexion SA

Unit 16, Block 1, Northgate Business Park
 Ysterplaat, Cape Town
 TEL # : 021 510 0240
 VAT # : 465465465

LICENSE : NEXSAX8000000010002
 DATE : 2022/08/04 14:00:48
 USERNAME : Cristo Marcus

1 Online Payment Receipt

Trxn Ref : Mr S Omeone
 MEM REF : 00751
 NEXION REF : 3853629

AUTHID : 552531
 MERCHANT ID : 0ucg2j86

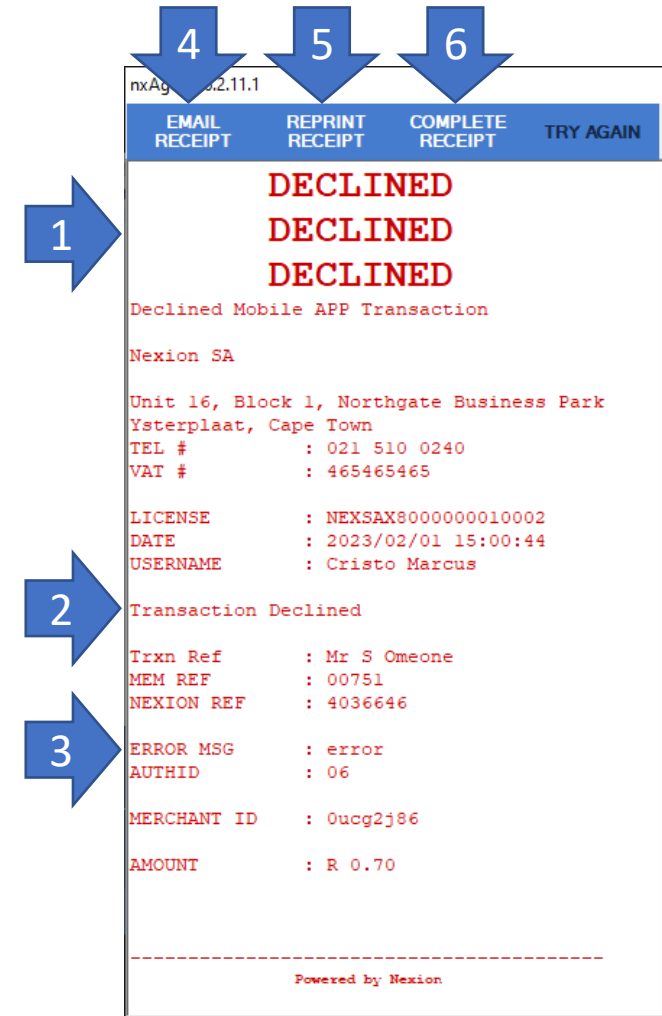
AMOUNT : R 10.00

 Powered by Nexion

NEXION WILL PRINT RECEIPT AFTER PAYMENT ATTEMPT : DECLINED RECEIPT

1. Copy of receipt will show on PC screen and print depending on receipt settings. See link below.
2. Receipt on PC screen will show **DECLINED** in RED.
3. **ERROR MESSAGE** field will contain reason for decline.
4. To email copy of receipt, select EMAIL RECEIPT and enter email address. Multiple email addresses can be used separated with a comma with no spaces between email addresses.
5. To print a copy of original receipt, select REPRINT RECEIPT.
6. To cancel transaction, select COMPLETE RECEIPT and return to billing system screen.

❖ For receipt settings. See link:
<https://www.nexion.co.za/resource/%e2%80%a2-printer/>



TRANSACTION POSTED TO BILLING SYSTEM

➤ Allocate to correct account on billing system.

❖ See below billing system demos for quick reference:

- **Eminance** – <https://www.nexion.co.za/wp-content/uploads/2014/10/Eminance-Integration-Trxn-Demo.pdf>
- **GoodX** – <https://www.nexion.co.za/wp-content/uploads/2014/10/GoodX-Integration-Trxn-Demo.pdf>
- **Elixir** – <https://www.nexion.co.za/wp-content/uploads/2014/10/Elixir-Integration-Trxn-Demo.pdf>
- **VeriClaim** – <https://www.nexion.co.za/wp-content/uploads/2014/10/Verclaim-Integration-Trxn-Demo.pdf>
- **Mededi** - <https://www.nexion.co.za/wp-content/uploads/2014/10/MedEDi-Integration-Trxn-Demo.pdf>

