



Cash flow management. Solved.

MOBILE APP

INTEGRATED USER GUIDE

What are MOBILE APP transactions?

- It is a contactless payment method that patients use to pay with their cell phones to scan a QR code.
- The following apps need to be installed on their phone to process transactions, SnapScan, Zapper, Masterpass or any of the banking app Scan to pay options.

When/How to use it?

1. When the patient don't have their bank card or they want to make a contactless payment.
2. When the card terminal is not working or due to a card that is damaged.
3. The patient must use the mobile app installed on their cell phone and select the tab on Nexion which corresponds with the app the patient selected.
4. Nexion will generate the selected QR code which the patient scans and completes the payment process on their cell phone.

INITIATE TRANSACTION FROM BILLING SYSTEM



- Select CLIENT and follow “record payment” process on your billing system.
- Select CARD payment option.
- Select TODAY’S DATE for recon purposes.

NEXION PAYMENT SCREEN PREPOPULATED FROM BILLING SYSTEM

1. Select RECEIPT BOOK.
2. Click on PROCESS MOBILE APP.

The screenshot displays the Nexion payment interface. On the left, a dark blue panel contains a form with the following fields:

- RECEIPT BOOK:** Nexion SA (dropdown menu)
- AMOUNT:** 10.00 (text input) and ZAR (dropdown menu)
- TRXN REF:** Mr S Omeone (text input)
- MEM REF:** 00751 (text input)
- USER REF:** (empty text input)
- CANCEL:** (button at the bottom)

On the right, a blue panel contains several action buttons:

- PROCESS MOBILE APP:** (button, highlighted with a blue arrow labeled '2')
- PROCESS CASH OR CHEQUE:** (button)
- PROCESS EFT TO BANK ACC:** (button)
- PROCESS DEBIT ORDER:** (button)
- POST WEB PAYMENT LINK:** (button)

At the top right of the blue panel, there is a 'PROCESS CARD' button with a '2' in a blue arrow pointing to it. The Nexion logo and version 'nxAgent: 6.2.11.3' are also visible on the right side. A notice at the bottom right reads: 'To enable Nexion expanded mobile app options update now. select MANAGE followed by CHECK FOR UPDATES. ACCEPT ZAPPER, SNAPSCAN, MASTERPASS and ALL BANKS SCAN TO PAY APPS NOW.'

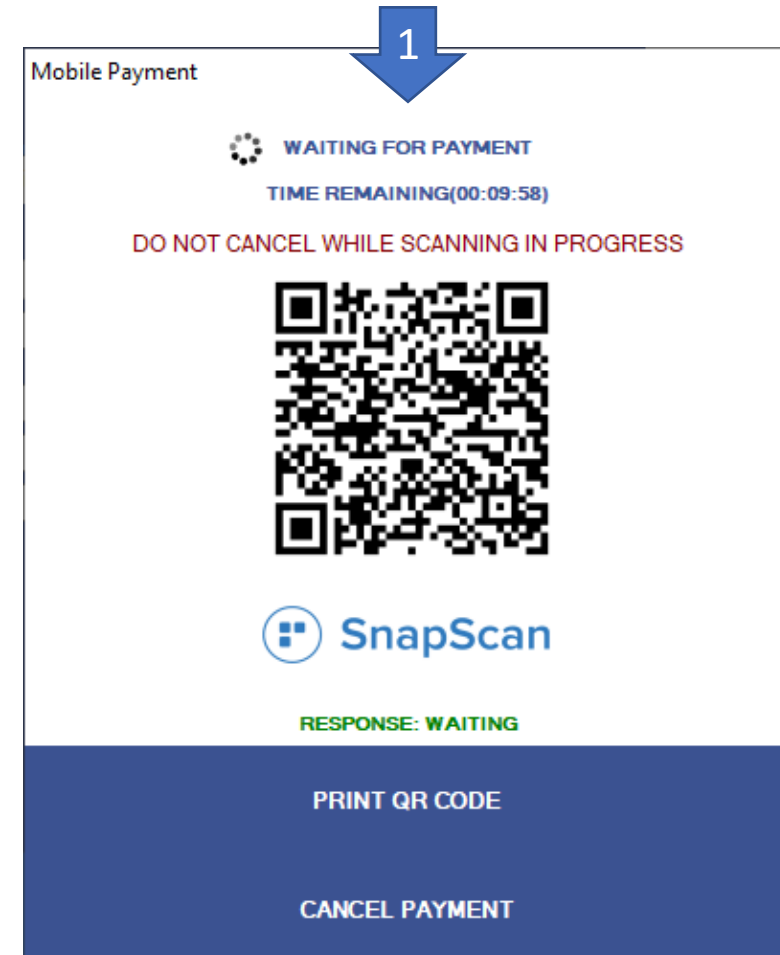
SELECT MOBILE APP OPTION THE CLIENT HAS ON THEIR PHONE

1. Click on SNAPSCAN, ZAPPER, MASTERPASS or any BANKS SCAN TO PAY app.



NEXION WILL GENERATE QR CODE FOR SCANNING

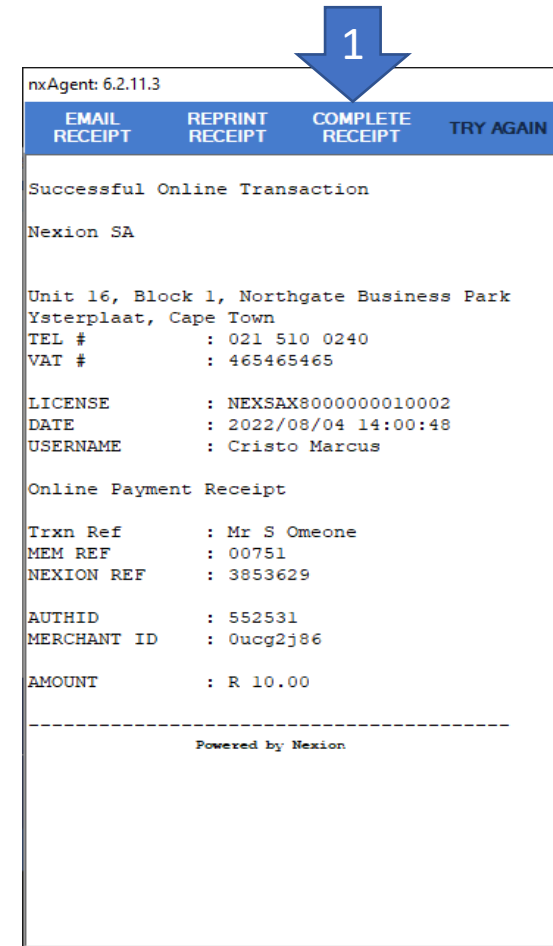
1. Scan the app related QR code from the card terminal screen.
 - The transaction remains active for 10 minutes and must be completed within the required time limit.
 - Click on PRINT QR CODE to print if not able to scan from the card terminal screen.
 - Click on CANCEL PAYMENT to cancel the transaction.



NEXION WILL PRINT RECEIPT

1. Click on COMPLETE RECEIPT to complete Integrated transaction.

- Receipt can be emailed to client by clicking on EMAIL RECEIPT.



TRANSACTION POSTED TO BILLING SYSTEM AUTOMATICALLY



- Allocate to the patients account on your billing system.